

COMMUNITY ALERT NETWORK



San Mateo County has provided residents a community warning system to notify them through digital devices – cell and smart phones and pagers – and emails of important information and emergency alerts.

Registration –

- Go to **www.smcalert.info** and follow instructions for “new users”
- Select places you live, work, and/or you want to receive alerts
- List specific geographic addresses (optional)

Groups -

People will be placed in geographic groups based upon registration information

Alert Examples –

- Hazmat (shelter in place or evacuation)
- Utility outage (power, water, gas, phone)
- Winter storm warning
- Flash floods
- Tsunami
- Road closure / traffic congestion
- Earthquake
- Amber Alerts
- Crime Alerts

Follow Up Alerts –

Alerts can be sent to update residents on situation (all clear, concluded, power will be restored in 3 hours, flood warning canceled)

Do I get charged for text alerts to my cell phone?

Charges will depend on your carrier and the type of text plan you currently have. There are no charges for emails.

Questions / FAQs -

<http://www.smcalert.info/faq.php>

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